

**COMMISSIONERS**  
KRISTIN K. MAYES - Chairman  
GARY PIERCE  
PAUL NEWMAN  
SANDRA D. KENNEDY  
BOB STUMP



0000094268

**ARIZONA CORPORATION COMMISSION**

March 4, 2009

**ORIGINAL**

To: Docket Control

RE: Far West Water & Sewer, Inc. - Customer Comments  
Docket No. WS-03478A-08-0608

Please docket the attached 52 customer comments OPPOSING the above filed rate case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission  
**DOCKETED**

MAR - 5 2009



**RECEIVED**  
2009 MAR - 5 A 8:31  
AZ CORP COMMISSION  
DOCKET CONTROL

WS-03478A-08-0608

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

**Investigator:** Richard Martinez

**Phone:** [REDACTED]

**Fax:** [REDACTED]

**Priority:** Respond Within Five Days

**Opinion** No. 2009 77179

**Date:** 3/3/2009

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**First:**

**Last:**

**Complaint By:** Normand & Marilyn DeHart

**Account Name:** Normand & Marilyn DeHart

**Home:** (000) 000-0000

**Street:** [REDACTED]

**Work:**

**City:** Yuma

**CBR:** [REDACTED]

**State:** AZ Zip: 85367

**is:** E-Mail

**Utility Company:** Far West Water & Sewer, Inc.

**Division:** Water

**Contact Name:** [REDACTED]

**Contact Phone:** [REDACTED]

**Nature of Complaint:**

Docket No. WS-03478A-08-0608

From: june dehart [REDACTED]  
Sent: Monday, March 02, 2009 5:08 PM  
To: Utilities Div - Mailbox  
Subject: Emergency Rate Increase Comments

March 2, 2009

To: Arizona Corporation Commission

Public Comment Form

From: Norman DeHart

[REDACTED]  
Yuma, AZ 85367

Re: Emergency Rate Increase

Far West Water & Sewer Company

Comments:

Your customers have suffered with "stench of sewer" due to inadequate sewer services in the Foot Hills area for years now. I and many others have had major concerns that you've continued year after year to connect new family dwellings and new sub-divisions on an already over taxed and inadequate sewer system. I find it

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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outrageous that with our current economic crises and your years of failure and/or neglect to upgrade and/or bring your services into compliance with the obvious growing demands in the Foot Hills area. This request comes at a time when your customers must be very pro-active and voice our concerns on many current and future decisions that will be made, that will affect our future financial obligations to you.

I can see some increases on a small percentage basis but this increase is asking too much of your customers.

Respectfully Submitted

Normand and Marilyn DeHart

\*End of Complaint\*

### **Utilities' Response:**

### **Investigator's Comments and Disposition:**

I emailed this OPINION to Trish Meeter @ ACC Phoenix Office to have this docketed towards Far West Water & Sewer, Inc. Docket No. WS-03478A-08-0608. FILE CLOSED.

\*End of Comments\*

**Date Completed:** 3/3/2009

**Opinion No.** 2009 - 77179

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WS. 03478A-08-0608

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

**Investigator:** Trish Meeter

**Phone:** [REDACTED]

**Fax:** [REDACTED]

**Priority:** Respond Within Five Days

**Opinion**      **No.** 2009      77182

**Date:** 3/3/2009

**Complaint Description:**      08A    Rate Case Items - Opposed  
   N/A    Not Applicable

**Complaint By:**      **First:**      **Last:**  
                                 **Diane**      **Sears**

**Account Name:**      Diane Sears      **Home:** (000) 000-0000

**Street:**      n/a      **Work:**

**City:**      n/a      **CBR:**

**State:**      AZ      **Zip:** n/a      **is:**

**Utility Company:**      **Far West Water & Sewer, Inc.**

**Division:**      Water

**Contact Name:** [REDACTED]      **Contact Phone:** (\$ [REDACTED])

**Nature of Complaint:**

3/3

From: [REDACTED]  
Sent: Saturday, February 28, 2009 10:05 PM  
To: Utilities Div - Mailbox  
Subject: Appose Rate Hike Far West Water & Sewer

At a time when all should tighten there belts Far West want us the little people to pay an increase so they can put in bigger & better upgrades to there existing plant not to help us but to help service their new developments. If the plant they built was not fit to service the 8000 people it has now why were they allowed to put it in to begin with? We only stay on our lot 4 or 5 months a year but pay all year for there service. We are an RV on our own lot but they want to charge us different then an RV in an RV park. I call this discrimination. We do NOT use our sewer any more or less than an RV in a Park would. There other businesses are flourishing but this one is looking to close there doors if the money does not come through. If you put a addition on your home do you have your neighbor pay for it? This is what Far West is trying to do. They have made a lot of money off the sale of the lots but want to squeeze people that are on fixed incomes for even more. Please do NOT let this happen. They need to cut there profits & tend to what they had put in first not make us pay for there future sites. The newspaper stated they will most likely get something, please look in your hearts & there records for the truth.  
Diane Sears  
[REDACTED]

Far West Water & Sewer Rate Increase      WS-03478A-08-0608  
Far West Water & Sewer      Con vote

dizstuff@aol.com  
\*End of Complaint\*

Diane Sears

**Utilities' Response:**

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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**Investigator's Comments and Disposition:**

DOCKETED

\*End of Comments\*

**Date Completed:** 3/3/2009

**Opinion No.** 2009 - 77182

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WS-03478A-08-0608

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

**Investigator:** Richard Martinez

**Phone:** (520) 628-6556

**Fax:** (520) 628-6559

**Priority:** Respond Within Five Days

**Opinion No. 2009 77195**

**Date:** 3/4/2009

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**First:**

**Last:**

**Complaint By:** Roger & Marsha Duigou

**Account Name:** Roger & Marsha Duigou

**Home:** (000) 000-0000

**Street:** [REDACTED]

**Work:**

**City:** Yuma

**CBR:**

**State:** AZ **Zip:** 85364

**is:**

**Utility Company:** Far West Water & Sewer, Inc.

**Division:** Water

**Contact Name:** [REDACTED]

**Contact Phone:** [REDACTED]

**Nature of Complaint:**

(Docket No. WS-03478A-08-0454)

Thank you for your prompt attention to our email.

We are new property owners and this increase in sewer rate is a concern. WE are definitely against the increase. People are used to rate increases, but not of this magnitude and in this short amount of time. We feel that FAR West should dig into their 'much deeper than ours' pocket and foot the bill for their own mistakes and mismanagement.

Best Regards

Roger and Marsha Duigou

Yuma AZ

\*End of Complaint\*

**Utilities' Response:**

na

\*End of Response\*

**Investigator's Comments and Disposition:**

I emailed this OPINION to Trish Meeter @ ACC Phoenix Office to have this docketed towards Far West Water & Sewer, Inc. Docket No. WS-03478A-08-0608. FILE CLOSED.

\*End of Comments\*

**Date Completed:** 3/4/2009

**Opinion No. 2009 - 77195**

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

**Investigator:** Carmen Madrid**Phone:** [REDACTED]**Fax:** [REDACTED]**Priority:** Respond Within Five Days**Opinion No.** 2009 77203**Date:** 3/4/2009**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable**First:****Last:****Complaint By:** Janet**Underwood****Account Name:** Janet Underwood**Home:** [REDACTED]**Street:** n/a**Work:** (000) 000-0000**City:** Yuma**CBR:** [REDACTED]**State:** AZ Zip: 00000**is:** Cellular**Utility Company:** Far West Water & Sewer, Inc.**Division:** Water**Contact Name:** n/a**Contact Phone:** n/a**Nature of Complaint:**

Consumer lives in the Foothills area and she and her husband are extremely upset of the proposed 200% rate increase being requested. Her husband is retired and on disability and her Father in Law is 89 years old and also retired and they cannot afford to pay more. A majority of the people in this area are retired and this request is insane. They have lived in this area for 19 years and this demand is ridiculous. The Foothills area is experiencing growth and it has quadrupled in size. She states that H&S is the developer in this area and is also the owner of the utility company. The company is requesting more money to provide service to existing consumer yet they keep building and adding more connections to the lines.

She does not want to pay for any emergency or permanent rate increases.

\*End of Complaint\*

**Utilities' Response:****Investigator's Comments and Disposition:**

I informed consumer that her opinion would be filed in the rate case dockets and distributed. Closed

Filed in docket numbers WS-03478A-08-0454 and WS-03478A-08-0608.

\*End of Comments\*

**Date Completed:** 3/4/2009**Opinion No.** 2009 - 77203

WS-03478A-08-0608

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

**Investigator:** Richard Martinez

**Phone:** [REDACTED]

**Fax:** [REDACTED]

**Priority:** Respond Within Five Days

**Opinion**      **No.** 2009      77181

**Date:** 3/3/2009

**Complaint Description:**      08A   Rate Case Items - Opposed  
   N/A   Not Applicable

**First:**

**Last:**

**Complaint By:**

**Mel**

**Kutcher**

**Account Name:**

Mel Kutcher

**Home:** [REDACTED]

**Street:**

[REDACTED]

**Work:**

**City:**

Yuma

**CBR:** [REDACTED]

**State:**

AZ

**Zip:** 85367

**is:** E-Mail

**Utility Company:**

**Far West Water & Sewer, Inc.**

**Division:**

Water

**Contact Name:**

[REDACTED]

**Contact Phone:**

[REDACTED]

**Nature of Complaint:**

(Docket No. WS-03478A-08-0608)

From: Iris [mailto:[REDACTED]]  
Sent: Monday, March 02, 2009 5:22 PM  
To: Utilities Div - Mailbox  
Subject: [REDACTED]

Far West Water and Sewer Co. (FWWS) customers are protesting the application submitted by them, docket number WS-03478A-08-0608. According to a joint News Release from ADEQ and Arizona Attorney General's office, FWWS has had long standing violations. The neglect of their responsibility to maintain their sewer system resulted in their present crisis. The alleged "emergency" was a result of inadequate planning by FWWS to maintain compliance, not "sudden change" as quoted by the company using Op Att'y Gen. 71-17 at 13. This does not constitute an emergency because it was not brought on suddenly, but rather was a result of the company's chronic lack of compliance. Now that ADEQ has required them to build adequate, facilities, they want the customers to pay for their mismanagement. Please vote NO as this is not an emergency. Any financial hardship appears to be associated with poor management and therefore, is not the responsibility of their customers.

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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I emailed this OPINION to Carmen Madrid @ ACC Phoenix Office to have this docketed towards Far West Water & Sewer, Inc. Docket No. WS-03478A-08-0608. FILE CLOSED.

\*End of Comments\*

**Date Completed: 3/3/2009**

**Opinion No. 2009 - 77181**

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WS-03478A-08-0608

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

**Investigator:** Carmen Madrid

**Phone:** [REDACTED]

**Fax:** [REDACTED]

**Priority:** Respond Within Five Days

**Opinion No.** 2009 77168

**Date:** 3/3/2009

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**First:**

**Last:**

**Complaint By:** Robert

Rist

**Account Name:** Robert Rist

**Home:** (000) 000-0000

**Street:** n/a

**Work:** (000) 000-0000

**City:** n/a

**CBR:**

**State:** AZ Zip: 00000

**is:**

**Utility Company:** Far West Water & Sewer, Inc.

**Division:** Water

**Contact Name:** n/a

**Contact Phone:** n/a

**Nature of Complaint:**

this application for emergency rates is uncalled for and unfair  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

I explained that her opinion would be filed in the docket and distributed to Commissioners and Staff. Closed

Filed in docket no. W-03478A-08-0608

\*End of Comments\*

**Date Completed:** 3/3/2009

**Opinion No.** 2009 - 77168

Docket No. WS-03478A-08-0608

Lot address - 13519 E. 53rd Dr., Yuma AZ

I oppose any cost increases requested by Far West Water and Sewer.

Our main residence is in the state of Oregon, and we are only able to use this property a few months each year.

Sewer fees are our highest utility cost now, because we have to pay for 12 months of service each year. We are able to shut off the water and electric when no longer needed, but not the sewer.

We bought our lot in the Foothills Subdivision thinking that it was subdivided according to Yuma County building codes.

If it was not built to codes, I don't feel responsible for upgrades to the sewer system. If the sewer system was built according to Yuma County building codes, I still don't feel responsible for someone's mistakes.

Karen St. Germain  
Karen St. Germain  
31046 Lynn Lane  
Scappoose, OR 97056

# Arizona Corporation Commission Public Comment Form

Step 1

*This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use the Consumer Services Assistance Form for complaints, inquiries or general inquiries.*

Step 2

YOUR NAME <i>Arthur Damm</i>	DATE <i>3-2-09</i>
ADDRESS, CITY, STATE AND ZIP <i>13575 E. 53rd Dr. Yuma Az. 85367</i>	YOUR PHONE NUMBER <i>928-345-1969</i>
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS  	

Step 3

ENTER YOUR COMMENTS HERE

Far West Water and Sewer Co. (FWWS) customers are protesting the application submitted by them, docket number WS-03478A-08-0608. According to a joint News Release from ADEQ and Arizona Attorney General's office, FWWS has had long standing violations. The neglect of their responsibility to maintain their sewer system resulted in their present crisis. The alleged "emergency" was a result of inadequate planning by FWWS to maintain compliance, not a "sudden change" as quoted by the company using Op Att'y Gen. 71-17 at 13. This does not constitute an emergency because it was not brought on suddenly, but rather was a result of the company's chronic lack of compliance. Now that ADEQ has required them to build adequate facilities, they want the customers to pay for their mismanagement. Please vote NO as this is not an emergency. Any financial hardship appears to be associated with poor management and therefore, is not the responsibility of their customers.

*If you need additional space for your comments, please use the continuation page as well.*

Step 4

*This form may be completed electronically, printed and mailed to:*  
 Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.  
 Phoenix, Arizona 85007;

*You may e-mail it as an attachment to:*  
[mailmaster@azcc.gov](mailto:mailmaster@azcc.gov)

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## Step 2

YOUR NAME <i>Patricia A. Burkart</i>	DATE <i>3/2/09</i>
ADDRESS, CITY, STATE AND ZIP <i>12726 E 46th St Yuma, AZ</i>	YOUR PHONE NUMBER <i>928-502-1318</i>
DOCKET YOU WISH TO COMMENT ON: <i>Request for an Emergency Rate Increase</i>	DOCKET NUMBER <i>WS-03478A-08-0608</i>
CASE OR UTILITY NAME <i>Far West Water and Sewer Company</i>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>patti.burkart@yahoo.com</i>	

## Step 3

ENTER YOUR COMMENTS HERE:

Far West Water and Sewer Co. (FWWS) customers are protesting the application submitted by them, docket number WS-03478A-08-0608. According to a joint News Release from ADEQ and Arizona Attorney General's office, FWWS has had long standing violations. The neglect of their responsibility to maintain their sewer system resulted in their present crisis. The alleged "emergency" was a result of inadequate planning by FWWS to maintain compliance, not a "sudden change" as quoted by the company using Op Att'y Gen. 71-17 at 13. This does not constitute an emergency because it was not brought on suddenly, but rather was a result of the company's chronic lack of compliance. Now that ADEQ has required them to build adequate facilities, they want the customers to pay for their mismanagement. Please vote NO as this is not an emergency. Any financial hardship appears to be associated with poor management and therefore, is not the responsibility of their customers.

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Phoenix, Arizona 85007;  
or*

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[mailmaster@azcc.gov](mailto:mailmaster@azcc.gov)*

# Arizona Corporation Commission Public Comment Form

Deloris and Jesse Stiltner  
10156 S. Ave. 10 1/2 E  
Yuma, AZ 85365

Step 1

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Step 2

YOUR NAME <b>JESSE STILTNER</b>	DATE <b>3/2/09</b>
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER <b>928-305-8862</b>
DOCKET YOU WISH TO COMMENT ON: <b>Request for an Emergency Rate Increase</b>	DOCKET NUMBER <b>WS-03478A-08-0608</b>
CASE OR UTILITY NAME <b>Far West Water and Sewer Company</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

Step 3

ENTER YOUR COMMENTS HERE

Far West Water and Sewer Co. (FWWS) customers are protesting the application submitted by them, docket number WS-03478A-08-0608. According to a joint News Release from ADEQ and Arizona Attorney General's office, FWWS has had long standing violations. The neglect of their responsibility to maintain their sewer system resulted in their present crisis. The alleged "emergency" was a result of inadequate planning by FWWS to maintain compliance, not a "sudden change" as quoted by the company using Op Att'y Gen. 71-17 at 13. This does not constitute an emergency because it was not brought on suddenly, but rather was a result of the company's chronic lack of compliance. Now that ADEQ has required them to build adequate facilities, they want the customers to pay for their mismanagement. Please vote NO as this is not an emergency. Any financial hardship appears to be associated with poor management and therefore, is not the responsibility of their customers.

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We are thoroughly discussed with Far West Water  
a lot of us will be putting our homes up for sale  
if they get a raise in our bill !!  
-n- *man n. be*

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## Step 1

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**Ray Stentstom**  
14710 E 50th St.  
Yuma, AZ 85367-5214

## Step 2

YOUR NAME <i>RAY + MARGARET STENSTROM</i>	DATE <i>3-2-09</i>
ADDRESS, CITY, STATE AND ZIP <i>14710 E 50th ST Yuma, AZ 85367</i>	YOUR PHONE NUMBER <i>928-785-6520</i>
DOCKET YOU WISH TO COMMENT ON: <b>Request for an Emergency Rate Increase</b>	DOCKET NUMBER <b>WS-03478A-08-0608</b>
CASE OR UTILITY NAME <b>Far West Water and Sewer Company</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>RSTENSTROM@ROADRUNNER.COM</i>	

## Step 3

ENTER YOUR COMMENTS HERE

Far West Water and Sewer Co. (FWWS) customers are protesting the application submitted by them, docket number WS-03478A-08-0608. According to a joint News Release from ADEQ and Arizona Attorney General's office, FWWS has had long standing violations. The neglect of their responsibility to maintain their sewer system resulted in their present crisis. The alleged "emergency" was a result of inadequate planning by FWWS to maintain compliance, not a "sudden change" as quoted by the company using Op Att'y Gen. 71-17 at 13. This does not constitute an emergency because it was not brought on suddenly, but rather was a result of the company's chronic lack of compliance. Now that ADEQ has required them to build adequate facilities, they want the customers to pay for their mismanagement. Please vote NO as this is not an emergency. Any financial hardship appears to be associated with poor management and therefore, is not the responsibility of their customers.

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# Arizona Corporation Commission Public Comment Form

## Step 1

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## Step 2

YOUR NAME <i>Violet M. Mennenga</i>	DATE <i>2-28-09</i>
ADDRESS, CITY, STATE AND ZIP <i>14125 E 51st Place, Yuma AZ 85301</i>	YOUR PHONE NUMBER <i>(928) 342-3384</i>
DOCKET YOU WISH TO COMMENT ON: <i>WS-03478A-08-0608</i>	DOCKET NUMBER <i>WS-03478A-08-0608</i>
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>NONE</i>	

## Step 3

ENTER YOUR COMMENTS HERE:

*In reference to FarWest Water and Sewer Company wanting an emergency rate increase on their sewer rate of over 100%. It seems to me to be completely out of line. I am wondering if they are trying to get their new sewer lines in their new development paid for with the sewer rates they are wanting their present customers to pay. Also most of the customers in their areas are winter visitors and are only here 3-6 months a year and they are charged for sewer for 12 months of the year. The other water and sewer*

*If you need additional space for your comments, please use the continuation page below.*

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Arizona Corporation Commission

Public Comment Form

Continuation Page Docket number  
WS-03478 A-08-0608

CONTINUE YOUR COMMENTS HERE:

companies in the surrounding areas are  
not charging anything like what  
Far West wants for sewer.

I think the commissioners should  
check their books very carefully  
I think they need a good going over.

sincerely

Violet M. Menninger  
14125 E 51st place  
Yuma, AZ. 85367

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## Arizona Corporation Commission Public Comment Form

### Step 1

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### Step 2

YOUR NAME <i>DAVID R. &amp; Audrene J Matson</i>	DATE <i>03/02/2009</i>
ADDRESS, CITY, STATE AND ZIP <i>13279 E. 47<sup>th</sup> ST. Yuma, AZ 85367</i>	YOUR PHONE NUMBER <i>928-446-9526</i>
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>Audrene@msn.com</i>	

### Step 3

ENTER YOUR COMMENTS HERE:

Far West Water and Sewer Co. (FWWS) customers are protesting the application submitted by them, docket number WS-03478A-08-0608. According to a joint News Release from ADEQ and Arizona Attorney General's office, FWWS has had long standing violations. The neglect of their responsibility to maintain their sewer system resulted in their present crisis. The alleged "emergency" was a result of inadequate planning by FWWS to maintain compliance, not a "sudden change" as quoted by the company using Op Att'y Gen. 71-17 at 13. This does not constitute an emergency because it was not brought on suddenly, but rather was a result of the company's chronic lack of compliance. Now that ADEQ has required them to build adequate facilities, they want the customers to pay for their mismanagement. Please vote NO as this is not an emergency. Any financial hardship appears to be associated with poor management and therefore, is not the responsibility of their customers.

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Phoenix, Arizona 85007;  
or

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[mailmaster@azcc.gov](mailto:mailmaster@azcc.gov)

# Arizona Corporation Commission Public Comment Form

## Step 1

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## Step 2

Mr. Thomas G. Arnold  
11160 E. 26th Street  
Yuma, AZ 85367

YOUR NAME <b>Thomas G. Arnold</b>	DATE <b>2-27-09</b>
ADDRESS, CITY, STATE AND ZIP <b>11160 E. 26th Street Yuma, AZ 85367</b>	YOUR PHONE NUMBER <b>(928) 342-7302</b>
DOCKET YOU WISH TO COMMENT ON: <b>Request for an Emergency Rate Increase</b>	DOCKET NUMBER <b>WS-03478A-08-0608</b>
CASE OR UTILITY NAME <b>Far West Water and Sewer Company</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input type="radio"/> OTHER <input checked="" type="radio"/>
YOUR E-MAIL ADDRESS <b>Tom1chiefs@hotmail.com</b>	

## Step 3

ENTER YOUR COMMENTS HERE:

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## Step 4

*This form may be completed electronically, printed and mailed to:*  
Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.  
Phoenix, Arizona 85007;  
or

*You may e-mail it as an attachment to:*  
[mailmaster@azcc.gov](mailto:mailmaster@azcc.gov)

# Arizona Corporation Commission Public Comment Form

## Step 1

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## Step 2

YOUR NAME <b>CLAUDE T. TUGMON</b>	DATE <b>3-2-08</b>
ADDRESS, CITY, STATE AND ZIP <b>13285 E. 53RD LN. 85367 YUMA, AZ</b>	YOUR PHONE NUMBER <b>253-334 6141</b>
DOCKET YOU WISH TO COMMENT ON: <b>Request for an Emergency Rate Increase</b>	DOCKET NUMBER <b>WS-03478A-08-0608</b>
CASE OR UTILITY NAME <b>Far West Water and Sewer Company</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <b>CTUGMON@AOL.COM</b>	

## Step 3

ENTER YOUR COMMENTS HERE:

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## Step 2

YOUR NAME <b>JACQUELIN ACEDO</b>	DATE <b>2/28/2009</b>
ADDRESS, CITY, STATE AND ZIP <b>11488 E 28<sup>th</sup> Place Yuma, AZ 85367</b>	YOUR PHONE NUMBER <b>928-345-9800</b>
DOCKET YOU WISH TO COMMENT ON: <b>Request for an Emergency Rate Increase</b>	DOCKET NUMBER <b>WS-03478A-08-0608</b>
CASE OR UTILITY NAME <b>Far West Water and Sewer Company</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <b>acedotfamily4@yahoo.com</b>	

## Step 3

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## Step 2

YOUR NAME <b>Merlin Pendray</b>	DATE <b>3/1/2009</b>
ADDRESS, CITY, STATE AND ZIP <b>9685 East 33rd Street Yuma, Az 85365</b>	YOUR PHONE NUMBER <b>(928) 342-6711</b>
DOCKET YOU WISH TO COMMENT ON: <b>Request for Emergency Rate Increase</b>	DOCKET NUMBER <b>WS-03478A-08-0608</b>
CASE OR UTILITY NAME <b>Far West Water &amp; Sewer Company (FWWS)</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <b>merlinsmail@rascal.cc</b>	

## Step 3

ENTER YOUR COMMENTS HERE:

Unofficially, many customers of Far West Water & Sewer (FWWS) have complained about sewerage spills and odors as a result of improper operation of Wastewater Treatment Plants (WWTP). Many times FWWS has ignored the complaints and not reported hazardous spills as required. ADEQ has cited FWWS for multiple violations at all seven WWTPs. This is evidence that FWWS has been poorly developed which created the problems leading to excessive operation and maintenance costs. As a customer, I will be unfairly treated if FWWS is awarded the rate increase requested in the emergency request. FWWS has caused the emergency with permission from ADEQ and ACC who issued permits that allowed marginal WWTPs to be built without adequate planning, engineering and percolation testing. The owners of FWWS have assets to pay the costs necessary to overcome the threat of insolvency and gain prosperity for FWWS. They have demonstrated necessary business skills to achieve these goals in their other

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**Arizona Corporation Commission  
Public Comment Form  
Continuation Page**

CONTINUE YOUR COMMENTS HERE:

business holdings. If they refuse to restructure and develop a successful business and perhaps resolve by obtaining government grant insolvency is the alternative. FWWS customers must not be required to bear this burden.

# PUBLIC COMMENT FORM

## Step 1

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## Step 2

YOUR NAME <b>JOHN DAHL * BONNIE DAHL</b>	DATE <b>3-209</b>
ADDRESS, CITY, STATE AND ZIP <b>3861 SALIDA DEL SOL AVE. YUMA, AZ 85365</b>	YOUR PHONE NUMBER <b>360-280-0691</b>
DOCKET YOU WISH TO COMMENT ON: <b>Proposed Rate increase for Far West Water &amp; Sewer</b>	DOCKET NUMBER <b>0608</b> <b>WS-03478A-08-0454</b>
CASE OR UTILITY NAME <b>Far West Water and Sewer, Yuma Arizona</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

## Step 3

ENTER YOUR COMMENTS HERE:

**BASED ON THE FOLLOWING INFORMATION, we the customers of Far West Water and Sewer Co., would like to ask the Arizona Corporation Commission to NOT APPROVE the application submitted by Far west water and Sewer Company. Docket No. WS-03478A-08-0454.**

**A. Far West provides water and sewer services to the Foothills area east of Yuma. There are approximately 8000 residential and commercial customers in this unincorporated area of Yuma County, who would receive a rate increase of over <sup>100%</sup> ~~200%~~ over a period of three years. Once approved this new rate will be the permanent rate and will continue until Far West decides to raise the rates again.**

**Please see the Next 2 Pages**

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February 19, 2009

Arizona Corporation Commission  
Consumer Services Section  
1200 W. Washington St.  
Phoenix AZ 85007

Re:

Docket for Comment: Proposed Emergency Application for Interim Rates and Charges  
(Expedited Action Requested) for Far West Water & Sewer

Case or Utility Name: Far West Water and Sewer Company, Yuma, Arizona

Docket #WS-03478A-08-0608

Position on the Docket: Con

Far West Water and Sewer Company is trying to expedite a rate change by requesting an interim rate increase. This increase comes to over 100% of the existing rate of \$21.75 per month now charged whether the consumer is using his/her property and therefore sewer services for twelve months, for six months or even only for one month per year.

It is not unreasonable to expect a company to make a profit, but it is unreasonable to allow a company to gouge its customers in order to do so. In assessing whether or not to allow this interim sewer rate increase, particularly one so outrageous, it should be remembered that the potential "insolvency" problem described in their request is the result of the business practices of Far West Water and Sewer and not the current consumers.

The current consumers purchased their properties, a good percentage of them originating from the development company also under the same ownership as the water and sewer company, expecting that the company had installed a fully functional sewer system. This was not the case, as determinations made by the ADEQ have proven. It should not be the responsibility of the consumer, who in good faith purchased property expecting a fully operational system, to finance the errors made by the company.

Sincerely,

*Richard D. Nelson*  
13288 E 53rd St.  
YUMA, AZ 85367

February 19, 2009

Arizona Corporation Commission  
Consumer Services Section  
1200 W. Washington St.  
Phoenix AZ 85007

Re:

Docket for Comment: Proposed Emergency Application for Interim Rates and Charges  
(Expedited Action Requested) for Far West Water & Sewer  
Case or Utility Name: Far West Water and Sewer Company, Yuma, Arizona  
Docket #WS-03478A-08-0608  
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Sincerely,

*Susan J. Wilson*  
13298 E. 53RD ST  
YUMA, AZ 85367

# Arizona Corporation Commission Public Comment Form

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## Step 2

Jonetta Page  
10764 E 39th Ln  
Yuma AZ 85365-7091

YOUR NAME <i>Jonetta Page</i>	DATE <i>3-2-09</i>
ADDRESS, CITY, STATE AND ZIP <i>10764 E 39th Lane Yuma AZ</i>	YOUR PHONE NUMBER <i>928 446-0904</i>
DOCKET YOU WISH TO COMMENT ON: <i>Request for an Emergency Rate Increase</i>	DOCKET NUMBER <i>WS-03478A-08-0608</i>
CASE OR UTILITY NAME <i>Far West Water and Sewer Company</i>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>jpage19@hotmail.com</i>	

## Step 3

ENTER YOUR COMMENTS HERE:

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Gene & Pat Anthony  
13193 E. 45th Ln.  
Yuma, AZ 85367

## Step 2

YOUR NAME <i>Eugene Anthony III</i>	DATE <i>Feb. 28, 2009</i>
ADDRESS, CITY, STATE AND ZIP <i>13193 E 45th Ln. Yuma AZ 85367</i>	YOUR PHONE NUMBER <i>928-305-6800</i>
DOCKET YOU WISH TO COMMENT ON: <i>Interm Emergency Rate Increase</i>	DOCKET NUMBER <i>WS-03478A-08-0608</i>
CASE OR UTILITY NAME <i>Far West Water &amp; Sewer Company</i>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>Anthonyiii@aol.com</i>	

## Step 3

ENTER YOUR COMMENTS HERE:

*I do not believe that I should bail out Farwest water & sewer for their mismanagement. I think the increase they want is above anything that is reasonable. the city of Yuma the water & sewer is \$40.00 a month.*

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## Step 2

YOUR NAME <i>Timothy L. Trout</i>	DATE <i>2/26/09</i>
ADDRESS, CITY, STATE AND ZIP <i>14673 E. 48TH DR. Yuma, AZ 85367</i>	YOUR PHONE NUMBER <i>(208) 755-8201</i>
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>TLT955@yahoo.com</i>	

## Step 3

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## Step 2

YOUR NAME <b>Omer L. Hooper</b>	DATE <b>2/25/2009</b>
ADDRESS, CITY, STATE AND ZIP <b>14484 E. 55th Lane, Yuma, AZ 85367</b>	YOUR PHONE NUMBER <b>(928) 342-7515</b>
DOCKET YOU WISH TO COMMENT ON: <b>Emergency Rate increase for Far West Water &amp; Sewer</b>	DOCKET NUMBER <b>WS-03478A-08-0608</b>
CASE OR UTILITY NAME <b>Far West Water &amp; Sewer, Yuma, Arizona</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <b>redwoods-paradise@juno.com</b>	

## Step 3

ENTER YOUR COMMENTS HERE:

Sewer rates are to be used to operate and maintain a properly functioning sewage facility. They are not to be used to build new facilities or pay penalties for trying to use plants that are not designed to process more than a specific amount of sewage.

The problem is not Far West Water & Sewer; the problem is H & S Developers. H&S should never have been given final approval for a subdivision until they had a sewage plant in place that could handle all potential sewage. H & S builds a subdivision with a plant to handle the sewage and then proceeds to build another subdivision next to it and use the original plant from the first subdivision, with some minor modifications. Not only that, but they will add other subdivisions.

The City of Yuma charges developers \$ 5,000.00 per parcel for sewer development. If H & S put \$ 5,000.00 per lot, toward a sewage plant, a 200 lot subdivision would generate one million (\$ 1,000,000.00) toward a proper system.

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**Arizona Corporation Commission  
Public Comment Form  
Continuation Page**

CONTINUE YOUR COMMENTS HERE:

Docket Number - WS-03478A-08-0608

Page 2 Omer L. Hooper

If you look at all of the fines and penalties that have been and are being assessed, you will find that they are all a result of Far West Water & Sewer not being able to handle the sewage being sent to their plants.

As one of many rate payers in this area, I do not believe that we should be required to pay for the mistakes of H & S Development and Far West Water & Sewer.

These parcels were purchased with all utilities in and functioning. This included water, sewer, electricity, gas, telephone and cable TV. If a properly functioning sewage system would have been installed before any lots were hooked up they would not have any of the problems that they have had.

In their latest four page letter (hung on our front fence post) Far West Sewer tells us that these increases "are needed to cover the costs of its construction program". There should not be any construction necessary except for plant needed to serve the subdivisions currently under construction. Proper plant capacity should be part of any subdivision development and thus a part of the total cost of each lot.

Far West Sewer has been ordered by the Arizona Department of Environmental Quality to bring their facilities up to standards. This would not be necessary if the plants were to standards in the first place.

They also tell us that they have "instituted a formal odor control program, managed by US Filter (Siemens), in May 2006". They claim costs of \$434,216 for equipment and chemicals. This expense would have been unnecessary if the plants were originally built to handle the maximum expected volume of sewage. They also claim it is costing them \$10,195 per month to continue the program.

They say that they have 8000 sewer customers. If you figure that one-half are residential and one-half are RV park, you would have a monthly income of  $(4000 \times \$21.75 + 4000 \times \$5.44 =) \$108,760$  per month. A 10% rate increase would give them an additional \$10,876 per month (using these estimations of rate payers). This would also give them more income as the new subdivisions are sold and it would give them more than enough to cover the monthly costs of correcting the problems with the current system.

They also have this sentence in their letter to customers:

"While Far West Sewer believes the increases it has requested are needed to cover the costs of its construction program, the ultimate decision regarding Far West Sewer's rates for sewer service is made by the Arizona Corporation Commission."

Construction should be paid by developers and sewer service (maintenance and upkeep) by users of the service.

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## Step 2

**Craig A. Johnson**  
12722 E 45th Dr.  
Yuma, AZ, 85367-4723

YOUR NAME <b>Craig Johnson</b>	DATE <b>1 Mar 09</b>
ADDRESS, CITY, STATE AND ZIP <b>12722 E 45th Dr, Yuma AZ 85367</b>	YOUR PHONE NUMBER <b>928-305-0495</b>
DOCKET YOU WISH TO COMMENT ON: <b>Request for an Emergency Rate Increase</b>	DOCKET NUMBER <b>WS-03478A-08-0608</b>
CASE OR UTILITY NAME <b>Far West Water and Sewer Company</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <b>YumaCarpenter@aol.com</b>	

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*Dennis & Elaine Kyle  
14573 E 48th Drive  
Yuma, Arizona  
85367*

## Step 2

YOUR NAME <b>DENNIS KYLE</b>	DATE <b>2-27-2009</b>
ADDRESS, CITY, STATE AND ZIP <b>14573 E 48th DR</b>	YOUR PHONE NUMBER <b>928 345 9789</b>
DOCKET YOU WISH TO COMMENT ON: <b>Request for an Emergency Rate Increase</b>	DOCKET NUMBER <b>WS-03478A-08-0608</b>
CASE OR UTILITY NAME <b>Far West Water and Sewer Company</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

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## Step 2

YOUR NAME <i>Shirley McDaniel</i>	DATE <i>3-27-09</i>
ADDRESS, CITY, STATE AND ZIP <i>13163 E 45th Ln. Yuma az. 85367</i>	YOUR PHONE NUMBER <i>707-330-6011</i>
DOCKET YOU WISH TO COMMENT ON: <i>Interm Emergency Rate Increase</i>	DOCKET NUMBER <i>WS-03478A-08-0608</i>
CASE OR UTILITY NAME <i>Far West Water &amp; Sewer Company</i>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>MAC-AND-SHIRLEY@SBLGLOBAL.NET</i>	

## Step 3

ENTER YOUR COMMENTS HERE:

*Far West's request is unreasonable. We, as winter residents, must pay 7 months of sewer we are not using. This much of a rate increase will most likely force us to sell our property and relocate to a area we can afford.*  
*Far West deserves only a raise at the rate of inflation.*

If you need additional space for your comments, please use the continuation page below.

## Step 4

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Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.  
Phoenix, Arizona 85007;  
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You may e-mail it as an attachment to:  
[mailmaster@azcc.gov](mailto:mailmaster@azcc.gov)

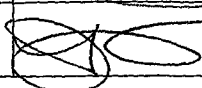
## Arizona Corporation Commission Public Comment Form

### Step 1

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Michael Ringler  
11628 S Glenwood Ave  
Yuma, AZ 85367

### Step 2

YOUR NAME MICHAEL + MONYA RINGLER	DATE 2/28/09
ADDRESS, CITY, STATE AND ZIP 11628 S. GLENWOOD AVE YUMA AZ 85367	YOUR PHONE NUMBER 928-210-2136
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS mkringler@gmail.com	

### Step 3

ENTER YOUR COMMENTS HERE:

Far West Water and Sewer Co. (FWWS) customers are protesting the application submitted by them, docket number WS-03478A-08-0608. According to a joint News Release from ADEQ and Arizona Attorney General's office, FWWS has had long standing violations. The neglect of their responsibility to maintain their sewer system resulted in their present crisis. The alleged "emergency" was a result of inadequate planning by FWWS to maintain compliance, not a "sudden change" as quoted by the company using Op Att'y Gen. 71-17 at 13. This does not constitute an emergency because it was not brought on suddenly, but rather was a result of the company's chronic lack of compliance. Now that ADEQ has required them to build adequate facilities, they want the customers to pay for their mismanagement. Please vote NO as this is not an emergency. Any financial hardship appears to be associated with poor management and therefore, is not the responsibility of their customers.

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[mailmaster@azcc.gov](mailto:mailmaster@azcc.gov)

Step 2

YOUR NAME <i>Harold &amp; Arlene Weir</i>	DATE <i>3-2-09</i>
ADDRESS, CITY, STATE AND ZIP <i>13806 E 52nd St Yuma AZ 85367</i>	YOUR PHONE NUMBER
DOCKET YOU WISH TO COMMENT ON: <b>Request for an Emergency Rate Increase</b>	DOCKET NUMBER <b>WS-03478A-08-0608</b>
CASE OR UTILITY NAME <b>Far West Water and Sewer Company</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>yuma Harold @ Gmail .com</i>	Mr Harold C Weir 13806 E 52nd St Yuma AZ 85367-8558

Step 3

ENTER YOUR COMMENTS HERE:

Far West Water and Sewer Co. (FWWS) customers are protesting the application submitted by them, docket number WS-03478A-08-0608. According to a joint News Release from ADEQ and Arizona Attorney General's office, FWWS has had long standing violations. The neglect of their responsibility to maintain their sewer system resulted in their present crisis. The alleged "emergency" was a result of inadequate planning by FWWS to maintain compliance, not a "sudden change" as quoted by the company using Op Att'y Gen. 71-17 at 13. This does not constitute an emergency because it was not brought on suddenly, but rather was a result of the company's chronic lack of compliance. Now that ADEQ has required them to build adequate facilities, they want the customers to pay for their mismanagement. Please vote NO as this is not an emergency. Any financial hardship appears to be associated with poor management and therefore, is not the responsibility of their customers.

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## Step 2

YOUR NAME <b>Robert Wilson</b>	DATE <b>Feb.28 2009</b>
ADDRESS, CITY, STATE AND ZIP <b>14538 E 50th ST. Yuma, AZ 85367</b>	YOUR PHONE NUMBER <b>928-257-9171</b>
DOCKET YOU WISH TO COMMENT ON: <b>Emergency Rate Increase</b>	DOCKET NUMBER <b>WS-03478A-08-0608</b>
CASE OR UTILITY NAME <b>Far West Water &amp; Sewer Company</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <b>rwbw35@adelphia.net</b>	

## Step 3

ENTER YOUR COMMENTS HERE:

Far West Water & Sewer Co. (FWWS) customers protest the proposed rate hike. According to the joint news release from ADEQ and the Arizona Attorney General's Office, dated September 10 2008,FWWS has had long standing violations. The neglect of their responsibility to construct and maintain their sewer systems resulted in their present crisis. FWWS apparently cut corners to save money and the owners profited in the continued growth as they developed other business interests. This combined with inadequate planning to maintain compliance with ADEQ regulations resulted in their self made crisis. Now that ADEQ has required them to bring all treatment sites up to standards. FWWS wants customers to pay for the mismanagement. Please deny the FWWS request for a rate hike. Any alleged financial hardship appears to be associated with poor management and greed and therefore, is not the responsibility of the customers

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## Step 2

YOUR NAME <b>LAWRENCE M. RUSS</b>	DATE <b>3-1-09</b>
ADDRESS, CITY, STATE AND ZIP <b>14859 E. 47TH LANE YUMA AZ</b>	YOUR PHONE NUMBER <b>(928) 305-1220</b>
DOCKET YOU WISH TO COMMENT ON: <b>Request for an Emergency Rate Increase</b>	DOCKET NUMBER <b>WS-03478A-08-0608</b>
CASE OR UTILITY NAME <b>Far West Water and Sewer Company</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

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February 19, 2009

Arizona Corporation Commission  
Consumer Services Section  
1200 W. Washington St.  
Phoenix AZ 85007

Neil & Emily Rosenbaum  
13132 E. 53rd St.  
Yuma, AZ 85367-8423

Re:

Docket for Comment: Proposed Emergency Application for Interim Rates and Charges  
(Expedited Action Requested) for Far West Water & Sewer

Case or Utility Name: Far West Water and Sewer Company, Yuma, Arizona

Docket #WS-03478A-08-0608

Position on the Docket: Con

Far West Water and Sewer Company is trying to expedite a rate change by requesting an interim rate increase. This increase comes to over 100% of the existing rate of \$21.75 per month now charged whether the consumer is using his/her property and therefore sewer services for twelve months, for six months or even only for one month per year.

It is not unreasonable to expect a company to make a profit, but it is unreasonable to allow a company to gouge its customers in order to do so. In assessing whether or not to allow this interim sewer rate increase, particularly one so outrageous, it should be remembered that the potential "insolvency" problem described in their request is the result of the business practices of Far West Water and Sewer and not the current consumers.

The current consumers purchased their properties, a good percentage of them originating from the development company also under the same ownership as the water and sewer company, expecting that the company had installed a fully functional sewer system. This was not the case, as determinations made by the ADEQ have proven. It should not be the responsibility of the consumer, who in good faith purchased property expecting a fully operational system, to finance the errors made by the company.

Sincerely,

*Neil S. Rosenbaum*  
*Emily M. Rosenbaum*  
*13132 E. 53rd St.*  
*Yuma, az. 85367*

*P.S. - We are winter visitors, here approximately  
four months and have the water and sewer turn  
off, along with many other snowbirds yet pay the  
bill... while not here, to who's benefit?*

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## Step 2

YOUR NAME <b>JOHN DAHL &amp; BONNIE DAHL</b>	DATE <b>3-20</b>
ADDRESS, CITY, STATE AND ZIP <b>9558 E 34TH ST YUMA, AZ 85365</b>	YOUR PHONE NUMBER <b>360-280-0691</b>
DOCKET YOU WISH TO COMMENT ON: <b>Proposed Rate increase for Far West Water &amp; Sewer</b>	DOCKET NUMBER <b>0608</b> <b>WS-03478A-08-0454</b>
CASE OR UTILITY NAME <b>Far West Water and Sewer, Yuma Arizona</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

## Step 3

ENTER YOUR COMMENTS HERE:

**BASED ON THE FOLLOWING INFORMATION, we the customers of Far West Water and Sewer Co., would like to ask the Arizona Corporation Commission to NOT APPROVE the application submitted by Far west water and Sewer Company. Docket No. WS-03478A-08-0454-608.**

**A. Far West provides water and sewer services to the Foothills area east of Yuma. There are approximately 8000 residential and commercial customers in this unincorporated area of Yuma County, who would receive a rate increase of over <sup>100%</sup>~~200%~~ over a period of three years. Once approved this new rate will be the permanent rate and will continue until Far West decides to raise the rates again.**

**Please see the Next 2 Pages**

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## Step 2

YOUR NAME <i>Carolyn Osburn</i>	DATE <i>Mar 1, 2009</i>
ADDRESS, CITY, STATE AND ZIP <i>13835 48th Dr, Yuma, AZ 85367</i>	YOUR PHONE NUMBER _____
DOCKET YOU WISH TO COMMENT ON: <i>Emergency Rate Increase</i>	DOCKET NUMBER <i>WS-03478A-08-0605</i>
CASE OR UTILITY NAME <i>Far West rate increases</i>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>Carolyn@Osburn.biz</i>	

## Step 3

ENTER YOUR COMMENTS HERE:

*My husband & I are trying to live on his social security of \$1,000/mo. We do not participate in any government hand out programs. We cannot afford any increase. Any increase will have to come from our grocery budget. We have already cashed in my life insurance*

*Carolyn Osburn*

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Step 2

YOUR NAME <b>Roger + Julie Anderson</b>	DATE <b>3-2-09</b>
ADDRESS, CITY, STATE AND ZIP <b>14130 E 49th Lane Yuma AZ 85367</b>	YOUR PHONE NUMBER <b>_____</b>
DOCKET YOU WISH TO COMMENT ON: <b>Request for an Emergency Rate Increase</b>	DOCKET NUMBER <b>WS-03478A-08-0608</b>
CASE OR UTILITY NAME <b>Far West Water and Sewer Company</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <b>_____</b>	

Step 3

ENTER YOUR COMMENTS HERE

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Mr. Bob Steckman  
12695 E. 45th Dr.  
Yuma, AZ 85367

## Step 2

YOUR NAME <b>Robert STECKMAN</b>	DATE <b>28 Feb 09</b>
ADDRESS, CITY, STATE AND ZIP <b>12695 E 45TH Dr Yuma AZ 85367</b>	YOUR PHONE NUMBER <b>928 550 0423</b>
DOCKET YOU WISH TO COMMENT ON: <b>Request for an Emergency Rate Increase</b>	DOCKET NUMBER <b>WS-03478A-08-0608</b>
CASE OR UTILITY NAME <b>Far West Water and Sewer Company</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <b>Steckman@custatel.net</b>	

## Step 3

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[mailmaster@azcc.gov](mailto:mailmaster@azcc.gov)

*The FWWS should be Taken over by The STATE, County of Yuma, OR AN Independent Company who CAN Run the utility Properly!*

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## Step 2

YOUR NAME <i>Owen S. Cauty</i>	DATE <i>3/1/09</i>
ADDRESS, CITY, STATE AND ZIP <i>12684 E 47 Lane Yuma Ariz</i>	YOUR PHONE NUMBER <i>916-662-1908</i>
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

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## Step 2

YOUR NAME <b>CHARLES C MARBONSON</b>	DATE <b>3-1-09</b>
ADDRESS, CITY, STATE AND ZIP <b>12552 E BRENDA DR YUMA</b>	YOUR PHONE NUMBER <b>928-580-2100</b>
DOCKET YOU WISH TO COMMENT ON: <b>Request for an Emergency Rate Increase 85367</b>	DOCKET NUMBER <b>WS-03478A-08-0608</b>
CASE OR UTILITY NAME <b>Far West Water and Sewer Company</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <b>VLEFLX@JUNO.COM</b>	

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### Step 2

YOUR NAME <i>Boyd Hillis</i>	DATE <i>3/2/09</i>
ADDRESS, CITY, STATE AND ZIP <i>14450 E 48th. DR. YUMA AZ</i>	YOUR PHONE NUMBER <i>425 231 3054</i>
DOCKET YOU WISH TO COMMENT ON: <i>Request for an Emergency Rate Increase</i>	DOCKET NUMBER <i>WS-03478A-08-0608</i>
CASE OR UTILITY NAME <i>Far West Water and Sewer Company</i>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

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## Step 2

YOUR NAME Mr Mrs Fred Delaney	DATE 3/2/09
ADDRESS, CITY, STATE AND ZIP 12814 E 47 <sup>th</sup> Dr Yuma, AZ 85367	YOUR PHONE NUMBER 360-931-7776
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS ddelaney4@juno.com	

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Arizona Corporation Commission  
Consumer Services Section  
1200 W Washington St  
Phoenix, AZ 85007

In addition to the above objections, Far West has structured it's cost recovery for it's "construction program" as they have stated in their letter to rate payers titled "FarWest Frequently Asked Questions" paragraph 3 of paragraph 5.

The monies for expansion costs should be paid by newly developed properties, and charged as "impact fees" to the developer. This is not a new concept! Many counties use this method.

Since the principles of Far West are connected, or one and the same as H and S Developers, it seems they have made a self serving decision in this proposed rate increase.

At the very least, the total new construction cost should be shifted to part of the impact fees of newly developed properties and paid by H and S Developers and not loaded on the current rate payers.

We are retirees who own a lot in the Foothills, and will be affected by the proposed rate increase in sewer rates by Farwest Water and Sewer. We live in a 5<sup>th</sup> Wheel and are in Yuma only three months of the year.

Our lot is zoned Residential or RV. There is a much different charge to Park owners for each RV space than there is for residential customers. Will our lot be charged as an RV lot, or the larger cost of a lot that has a home on it.. If the rate increase is approved, we will eventually be effectually paying \$297 a month sewer rates for the time we are in Yuma. This is prohibitive!

We spent the first 10 years of our retirement in Tucson, and as they raised fees for Snow Birds, we left to find a place that was more affordable. We are now faced with the same problems that Tucson gave us. With the huge impact that the raised fees would cause, we may not be able to ever sell our lot, and it would reduce the value of all the properties in the Foothills Development.

Mr and Mrs Fred Delaney  
12814 E 47<sup>th</sup> Drive  
Yuma AZ 85367

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## Step 2

YOUR NAME <b>MARVIS HOOD JR</b>	DATE <b>2-26-09</b>
ADDRESS, CITY, STATE AND ZIP <b>14533 48TH DR., YUMA, AZ 85</b>	YOUR PHONE NUMBER <b>209-649-8211</b>
DOCKET YOU WISH TO COMMENT ON: <b>Request for an Emergency Rate Increase</b>	DOCKET NUMBER <b>WS-03478A-08-0608</b>
CASE OR UTILITY NAME <b>Far West Water and Sewer Company</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <b>MARVIS HOOD JR @ Hotmail, Com</b>	

## Step 3

ENTER YOUR COMMENTS HERE:

Far West Water and Sewer Co. (FWWS) customers are protesting the application submitted by them, docket number WS-03478A-08-0608. According to a joint News Release from ADEQ and Arizona Attorney General's office, FWWS has had long standing violations. The neglect of their responsibility to maintain their sewer system resulted in their present crisis. The alleged "emergency" was a result of inadequate planning by FWWS to maintain compliance, not a "sudden change" as quoted by the company using Op Att'y Gen. 71-17 at 13. This does not constitute an emergency because it was not brought on suddenly, but rather was a result of the company's chronic lack of compliance. Now that ADEQ has required them to build adequate facilities, they want the customers to pay for their mismanagement. Please vote NO as this is not an emergency. Any financial hardship appears to be associated with poor management and therefore, is not the responsibility of their customers.

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 Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.  
 Phoenix, Arizona 85007;  
 or

*You may e-mail it as an attachment to:*  
[mailmaster@azcc.gov](mailto:mailmaster@azcc.gov)

# Arizona Corporation Commission Public Comment Form

Step 1

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Step 2

**Roger A. Erickson**  
13545 E 53rd Dr.  
Yuma, AZ 85367-8596

YOUR NAME <i>Roger Erickson</i> ROGER ERICKSON	DATE 03-02-09
ADDRESS, CITY, STATE AND ZIP 13545 E 53 <sup>RD</sup> DR. Yuma AZ 85367	YOUR PHONE NUMBER 928-342-1373
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

Step 3

ENTER YOUR COMMENTS HERE

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## Step 2

David & Mary Nein  
P.O. Box 1185  
Scappoose, OR 97056

YOUR NAME <i>David &amp; Mary Nein</i>	DATE <i>2-03-09</i>
ADDRESS, CITY, STATE AND ZIP <i>13680 E 53rd Street Yuma AZ 85367</i>	YOUR PHONE NUMBER <i>928-315-6919</i> <span style="float: right;"><i>503-543-248</i></span>
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>NeinMary@yahoo.com</i>	

## Step 3

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## Step 2

YOUR NAME <i>Heads M. Kohoutek</i>	DATE <i>3-02-09</i>
ADDRESS, CITY, STATE AND ZIP <i>1416 E. 50<sup>th</sup> St. Yuma, Az 85367</i>	YOUR PHONE NUMBER <i>928-342-7030</i>
DOCKET YOU WISH TO COMMENT ON: <i># WS-03478 A -08</i>	DOCKET NUMBER <i>0608</i>
CASE OR UTILITY NAME <i>Far West Water &amp; Sewer Inc.</i>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

## Step 3

ENTER YOUR COMMENTS HERE:

*The temporary rate increase that Far West Water & Sewer Company is asking for is even out of line. I realize that they are having money problems, but aren't we all? We have to tighten our belts and so does everyone else.*

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Ms. Gladys M. Kohoutek  
14162 E 50th St.  
Yuma, AZ 85367

## Step 2

YOUR NAME <i>Gladys M. Kohoutek</i>	DATE <i>3-02-09</i>
ADDRESS, CITY, STATE AND ZIP <i>14162 E. 50th St, Yuma, Az 85367</i>	YOUR PHONE NUMBER <i>(928) 342-7030</i>
DOCKET YOU WISH TO COMMENT ON: <i>WS-03478A-08</i>	DOCKET NUMBER <i>0608</i>
CASE OR UTILITY NAME <i>Far Western Water &amp; Sewer, Inc.</i>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

## Step 3

ENTER YOUR COMMENTS HERE:

*We can't get blood out of a turnip as the saying goes. The increase that Far West Water & Sewer is asking for is outrageous. I wonder if they have cut back on their salaries to help themselves out of this situation? The whole country is having problems, some losing their jobs and some on fixed incomes that just doesn't seem to cover everything needed. I feel bad for us all (everyone). Never thought I'd see this happen to our country.*

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### Step 2

YOUR NAME <b>Roger + Julie Anderson</b>	DATE <b>3-2-09</b>
ADDRESS, CITY, STATE AND ZIP <b>14130 E 49 Lane Yuma AZ 85367</b>	YOUR PHONE NUMBER
DOCKET YOU WISH TO COMMENT ON: <b>Request for an Emergency Rate Increase</b>	DOCKET NUMBER <b>WS-03478A-08-0608</b>
CASE OR UTILITY NAME <b>Far West Water and Sewer Company</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

### Step 3

ENTER YOUR COMMENTS HERE:

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EVERT J. MENNENGA  
14125 E. 51st Pl.  
Yuma, AZ 85367

## Step 2

YOUR NAME <i>EVERT J. MENNENGA</i>	DATE <i>2-28-09</i>
ADDRESS, CITY, STATE AND ZIP <i>14125 E 51st PLACE YUMA AZ 85367</i>	YOUR PHONE NUMBER <i>(928) 342-3384</i>
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER <i>WS-03478A-08-0608</i>
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>NONE</i>	

## Step 3

ENTER YOUR COMMENTS HERE:

*In reference to Far West Water and Sewer Company wanting an emergency rate increase on their sewer rate of over 100%. It seems to me to be completely out of line. I am wondering if they are trying to get their new sewer lines in their new development paid for with the sewer rates they are wanting their present customers to pay. Also most of the customers in their areas are winter visitors and are only here 3-6 months a year and they are charged for sewer for 12 months of the year. The other water and sewer*

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**Arizona Corporation Commission**

**Public Comment Form**

**Continuation Page**

Docket number  
WS-03478 A-08-0608

CONTINUE YOUR COMMENTS HERE:

companies in the surrounding areas are  
not charging anything like what  
Far West wants for sewer.

I think the commissioners should  
check their books very carefully  
I think they need a good going over.

sincerely

Ernest Mennenga  
14125 E 51st place  
Yuma, AZ. 85367

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## Step 2

YOUR NAME <b>JEFF WILLEN</b>	DATE <b>MARCH 1, 09</b>
ADDRESS, CITY, STATE AND ZIP <b>11186 E. 38<sup>th</sup> ST</b>	YOUR PHONE NUMBER <b>580-2108</b>
DOCKET YOU WISH TO COMMENT ON: <b>Request for an Emergency Rate Increase</b>	DOCKET NUMBER <b>WS-03478A-08-0608</b>
CASE OR UTILITY NAME <b>Far West Water and Sewer Company</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <b>JEFFWILLEN@rocketmail.com</b>	

## Step 3

ENTER YOUR COMMENTS HERE:

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Step 2

YOUR NAME <b>DAVID + DIANE HINKLE</b>	DATE <b>3-1-09</b>
ADDRESS, CITY, STATE AND ZIP <b>11322 SAVE 12E #128 YUMA 85367</b>	YOUR PHONE NUMBER <b>928-342-1889</b>
DOCKET YOU WISH TO COMMENT ON: <b>Request for an Emergency Rate Increase</b>	DOCKET NUMBER <b>WS-03478A-08-0608</b>
CASE OR UTILITY NAME <b>Far West Water and Sewer Company</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

THE HINKLE'S  
DAVID & DIANE  
11322 SAVE 12E #128  
YUMA, ARIZONA 85367

Step 3

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## Step 2

YOUR NAME <i>Manuel M. Rodriguez</i>	DATE <i>03/01/09</i>
ADDRESS, CITY, STATE AND ZIP <i>11696 S. Prescott Ave Yuma, AZ 85365</i>	YOUR PHONE NUMBER <i>(928) 782-7667</i>
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>mrodriguez7667@msn.com</i>	

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Manuel M Rodriguez  
11696 S Prescott Ave  
Yuma AZ 85365-6849

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**M. G. Boletti**  
10690 E 38th St.  
Yuma, AZ 85365-6842

## Step 2

YOUR NAME <b>M. G. Boletti</b>	DATE <b>3-02-09</b>
ADDRESS, CITY, STATE AND ZIP <b>10690 E. 38<sup>th</sup> ST. YUMA, AZ. 85365</b>	YOUR PHONE NUMBER <b>928-3451754</b>
DOCKET YOU WISH TO COMMENT ON: <b>Request for an Emergency Rate Increase</b>	DOCKET NUMBER <b>WS-03478A-08-0608</b>
CASE OR UTILITY NAME <b>Far West Water and Sewer Company</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

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David & Deedy Dunphy  
11641 S Glenwood Ave.  
Yuma, AZ 85367-6823

## Step 2

YOUR NAME <i>DAVID J. DUNPHY</i>	DATE <i>3-1-09</i>
ADDRESS, CITY, STATE AND ZIP <i>11641 S. GLENWOOD AVE 85367</i>	YOUR PHONE NUMBER <i>928-345-3508</i>
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

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